

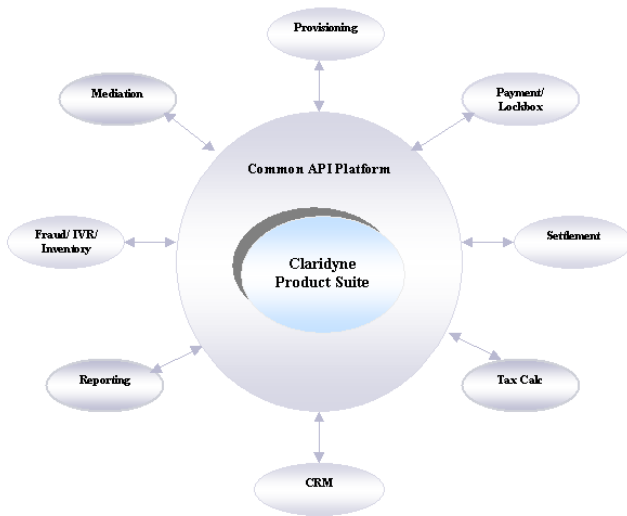


CLARIDYNE

Claridyne Billing System February 2009

*Alpha Release /
Features*

Claridyne Billing System (CBS) provides a powerful billing and customer management platform for communication and network service providers. Claridyne Billing System is intended for providers of multiple services who desire new levels of power and flexibility in managing the core billing functions of their operations. Claridyne Billing System offers a robust set of product features for supporting many different services including Web conferencing, Video/Audio Streaming, Cable/DSL, Mobile Wireline, and Voice over-IP.



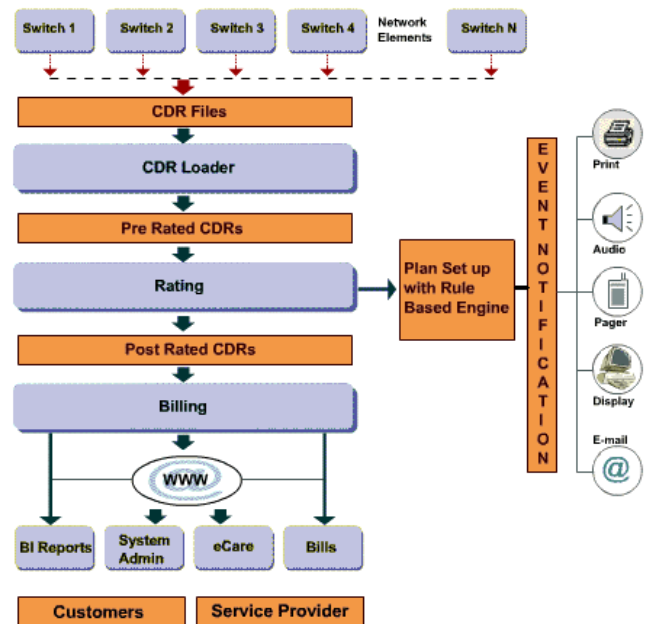
GETTING STARTED

Just log in and you are ready to start creating services for your IP business. Claridyne Billing System has a highly intuitive and interactive web base GUI. Create a few basic services to start with and, now you're ready to create a plan.



SERVICE SETUP

Service Setup lets you quickly define new services for your customers. These services may include Email, Voice over IP, Web Access, and Streaming Media. Automatically load Service Detail Records (SDR)s into the system with the Call Data Record Loader. CBS uses either format of Call Data Record (CDR) or Internet Protocol Data Record (IPDR). Files can be either fixed position, or delimited ASCII, or XML format.



PLAN SETUP

Plan Setup enables the design of sophisticated multiple service offerings. The GUI is designed as an intuitive, user-friendly interface that enables users to manage extremely flexible and configurable price plans. Produce rating plans entirely through this web based interface and create plans with a number of different services and conditions and eligibility criteria associated with your business requirements.



CLARIDYNE

Claridyne Billing System

ADMINISTRATOR AND ACCOUNT MANAGER

Claridyne Administrator allows you to quickly and easily, define and maintain users of the system. Define user roles as System Administrator, Plan Administrator, and Customer Service Representatives (CSR). Claridyne Account Manager allows you to easily create and maintain customer accounts for each individual service provider in the system.

UPCOMING FEATURES

- Real-time AAA – will allow authentication and authorization of account in real-time.
- Enhanced Data Normalization
- Enhanced Voice Rating
- Multi-service Prepaid
- Multiparty Settlement
- Data Warehouse
- Reporting & Analytics

JAVA (J2EE) BASED SOFTWARE

Claridyne Billing System is easily ported to many different Hardware, Operating Systems (OS), databases, and application server environments because it is built as a Java 2 Enterprise Edition (J2EE) conformant application suite. J2EE Connector Architecture easily integrates with other OSS business applications.

HARDWARE/SOFTWARE REQUIREMENTS

OS	Hardware Requirements	Application Server	Web Server	Database
Windows 2000	<ul style="list-style-type: none"> • 500Mhz Pentium (Intel Platform) • 384 MB RAM minimum, 512 MB recommended • 2 GB (minimum) of available hard drive space 	<ul style="list-style-type: none"> • WebSphere Application Server 4.0, Advanced Edition • Macromedia JRun 4.0 • WebLogic Server 7 • Tomcat 	<ul style="list-style-type: none"> • Apache Server 1.3.20 • iPlanet Web Server, Enterprise Edition 4.1 • Internet Information Server 4.0 (for Windows NT Server) • Internet Information Server 5.0 (for Windows 2000 Server) 	<ul style="list-style-type: none"> • Oracle 8.1.7 or Higher • SQL Server Enterprise 2000 / 7.0 • MySQL • DB2 Enterprise Edition 7.2
Sun Solaris	<ul style="list-style-type: none"> • Sun Sparc at 400Mhz(Solaris) • 384 MB RAM minimum, 512 MB recommended • 2 GB (minimum) of available hard drive space 	<ul style="list-style-type: none"> • WebSphere Application Server 4.0, Advanced Edition • Macromedia JRun 4.0 • WebLogic Server 7 • Tomcat 	<ul style="list-style-type: none"> • Apache Server 1.3.20 • iPlanet Web Server, Enterprise Edition 4.1 	<ul style="list-style-type: none"> • Oracle 8.1.7 or Higher • SQL Server Enterprise 2000 / 7.0 • DB2 Enterprise Edition 7.2
Linux	<ul style="list-style-type: none"> • 500Mhz Pentium (Intel Platform) • Sun Sparc at 400Mhz(Solaris) • 384 MB RAM minimum, 512 MB recommended • 2 GB (minimum) of available hard drive space 	<ul style="list-style-type: none"> • WebSphere Application Server 4.0, Advanced Edition • Macromedia JRun 4.0 • WebLogic Server 7 • Tomcat 	<ul style="list-style-type: none"> • Apache Server 1.3.20 • iPlanet Web Server, Enterprise Edition 4.1 	<ul style="list-style-type: none"> • Oracle 8.1.7 or Higher • SQL Server Enterprise 2000 / 7.0 • MySQL • DB2 Enterprise Edition 7.2

CUSTOMER CARE

The CBS offers customer care functionality designed to provide CSRs with a single, comprehensive interface to enter and manage account information. From this main screen account information, contact, payment, billing, and customer plans can be accessed and updated.

E-CARE

The CBS E-care system is a web portal providing the customer with many self-serve features. Customers are able to access accounts on-line, view account balances, history, and pay bills automatically with either credit or debit cards. Customers can also subscribe or unsubscribe to new services or plans.

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